

FAQ

Some of the most popular queries and their responses are included here.

Door Installation:

- 1. How should I handle and store Ulin ironwood doors before installation?
 - Handle with care and store in a cool, dry place away from direct sunlight.
- 2. Can Ulin ironwood doors be installed in any room?
 - Yes, our doors are suitable for any room due to Ulin ironwood's exceptional durability.
- 3. Is it possible to retrofit Ulin ironwood doors into existing structures?
 - Absolutely. Ulin ironwood doors are versatile and can be retrofitted into various installations.
- 4. What makes Ulin ironwood doors durable for long-lasting performance?
 - Ulin ironwood's anti-termite and anti-decay properties ensure the doors' longevity.
- 5. Are Ulin ironwood doors customizable to specific design preferences?
 - Yes, our doors can be fully customized to meet specific design preferences.

Window Installation:

- 1. How should I handle and store Ulin ironwood windows before installation?
 - Handle with care and store in a cool, dry place for enduring window performance.
- 2. Can Ulin ironwood windows be customized to match architectural styles?
 - Absolutely. Our windows are fully customizable to seamlessly blend with any architectural style.

- 3. What maintenance practices are needed for Ulin ironwood windows?
 - Minimal maintenance is required due to Ulin ironwood's anti-termite and anti-decay properties.
- 4. How does Ulin ironwood contribute to the durability of windows?
 - Ulin ironwood's strength and resistance make windows durable and long-lasting.
- 5. Are Ulin ironwood windows suitable for both residential and commercial use?
 - Yes, our windows are versatile and suitable for both residential and commercial applications.

Shutter Installation:

- 1. What finishes protect Ulin ironwood shutters from sunlight and weather?
 - Our shutters are not specifically treated to resist sunlight, moisture, and weather. The wood itself is ensuring durability.
- 2. Can Ulin ironwood shutters be tailored to match specific architectural styles?
 - Yes, we offer customization options, allowing shutters to align with various architectural styles.
- 3. How should Ulin ironwood shutters be maintained for smooth operation?
 - Regular cleaning and occasional oiling could be considered for enduring charm and functionality.
- 4. What sets Ulin ironwood shutters apart in terms of aesthetics and functionality?
 - Ulin ironwood's natural beauty and durability make shutters both aesthetically pleasing and functional.
- 5. Are Ulin ironwood shutters suitable for interior as well as exterior use?

 Yes, our shutters are versatile and can be used for both interior and exterior applications.

Stair Step Installation:

- 1. Why is Ulin ironwood recommended for stair steps?
 - Ulin ironwood's durability and minimal to no maintenance make it ideal for long-lasting stair steps.
- 2. Are Ulin ironwood stair steps customizable in terms of design?
 - Yes, our stair steps are fully customizable, offering flexibility in design preferences.
- 3. How does Ulin ironwood contribute to the durability and safety of stair steps?
 - Ulin ironwood's strength ensures both durability and safety in stair step construction.
- 4. Can Ulin ironwood stair steps be installed in various settings?
 - Yes, our stair steps are versatile and can be installed in various settings, both residential and commercial.
- 5. What are the key maintenance tips for Ulin ironwood stair steps?
 - Minimal maintenance is needed; regular cleaning and occasional oiling ensure lasting appearance.

Fence Installation:

- 1. What type of wood is used for Ulin ironwood fences, and how does it withstand outdoor exposure?
 - Ulin ironwood, known for unparallel durability, is exclusively used for our fences, ensuring resilience to outdoor elements.
- 2. Can the design of Ulin ironwood fences be customized to blend with the surroundings?

- Yes, we offer customization options for fence designs, ensuring seamless integration with the surroundings.
- 3. What installation and maintenance practices are recommended for Ulin ironwood fences?
 - Proper installation and periodic maintenance, including cleaning and oiling, ensure optimal fence condition.
- 4. How does Ulin ironwood contribute to the longevity of fences?
 - Ulin ironwood's natural durability being both anti-termite and antidecay ensures fences stand strong and retain their natural beauty.
- 5. Are Ulin ironwood fences suitable for both residential and commercial properties?
 - Yes, our fences are versatile and can be used for both residential and commercial applications.

Trellis Installation:

- 1. How does the choice of wood for trellises impact durability and support for climbing plants?
 - Ulin ironwood, known for exceptional durability, provides robust support for climbing plants.
- 2. Can Ulin ironwood trellises be customized in terms of design and size?
 - Yes, we offer customization options for trellis designs and sizes to suit specific garden or landscaping needs.
- 3. What care instructions ensure the longevity and appearance of Ulin ironwood trellises?
 - Regular cleaning and occasional oiling preserve the natural charm and structural integrity of our trellises.

Shutter Installation:

- 1. What finishes or treatments protect Ulin ironwood shutters from exposure to sunlight, moisture, and weather?
 - Our shutters undergo meticulous treatment and finishing to shield them from sunlight, moisture, and weather, ensuring longevity.
- 2. Can Ulin ironwood shutters be tailored to match the architectural style of the building or homeowner preferences?
 - Absolutely. Naturanexa offers shutter customization options, aligning with both architectural style and homeowner preferences.
- 3. How should Ulin ironwood shutters be maintained to ensure smooth operation and a lasting appearance?
 - Regular cleaning and occasional oiling contribute to the enduring charm and functionality of our recycled Ulin ironwood shutters.

Skirting and Cornice Installation:

- 1. How do skirting and cornice elements contribute to the overall aesthetics and finishing of interior spaces?
 - Naturanexa's skirting and cornice elements enhance interior aesthetics, adding elegance and attention to detail for a polished look.
- 2. Can these elements be customized in terms of design and size to suit different architectural styles?
 - Yes, customization options are available for skirting and cornice elements, ensuring a harmonious fit with various architectural styles.
- 3. What are the best practices for installation and maintenance to ensure these elements retain their appearance over time?
 - Proper installation by skilled craftsmen and regular cleaning are recommended to maintain the appearance of our recycled Ulin ironwood skirting and cornice elements.

Pergola Installation:

- 1. How is the choice of wood for the pergola linked to its ability to withstand outdoor conditions and provide lasting shade?
 - Recycled Ulin ironwood is chosen for pergolas due to its exceptional ability to endure outdoor conditions, offering lasting shade and beauty.
- 2. Can the design and dimensions of the pergola be adjusted to fit specific outdoor spaces or preferences?
 - Naturanexa offers flexibility in customizing the design and dimensions of our pergolas to perfectly complement specific outdoor spaces and preferences.
- 3. What care and maintenance routines should be followed to extend the lifespan of the pergola?
 - Regular cleaning and occasional oiling are recommended care practices to extend the lifespan and preserve the appearance of our recycled Ulin ironwood pergolas.

Kit House Construction:

- 1. What sustainability practices are employed in the construction of kit houses, including the sourcing of materials?
 - Naturanexa prioritizes sustainability, constructing kit houses with recycled Ulin ironwood and other eco-friendly materials sourced from reclaimed sources.
- 2. Are these kit houses customizable in terms of design, layout, and finishes?
 - Yes, our kit houses offer a high degree of customization, allowing clients to tailor the design, layout, and finishes to their specific needs and preferences.
- 3. What level of structural integrity and energy efficiency can be expected from these kit houses?

 Our kit houses are known for robust structural integrity and energy efficiency, combining the strength of recycled Ulin ironwood with thoughtful design considerations for sustainable living spaces.

General Questions:

1. Do you provide installation services for your products?

 We don't offer installation services directly. However, we can recommend reliable third-party professionals to ensure proper installation.

2. Do you arrange transportation for purchased items?

 While we don't handle transportation, we can assist by recommending trusted third-party logistics services for safe and efficient delivery.

3. Do you offer on-site measurement services?

We don't conduct on-site measurements. For accurate measurements,
we recommend engaging a professional measurement service, and
we're happy to assist in finding suitable providers.

4. What technical assistance can Naturanexa provide?

 We offer technical guidance and information within our capabilities. If you have specific questions or need assistance, feel free to reach out, and we'll do our best to help.