

NATURANEXA

Have you discovered a more economical option elsewhere?

At Naturanexa, we align our prices and slash them by 5%.

Our expertise is dedicated to assisting dealers, professionals, and enthusiasts of reclaimed wood. We take pride in presenting top-notch building components across many product variations and diverse supports, all at exceptionally competitive deadlines and rates. In our commitment to product accessibility, we align our prices if you uncover a better deal elsewhere, going the extra mile to lower them by 5% compared to the competition.

To initiate a price alignment claim, follow these three essential steps:

1. **Submit the Competitor Quote:** When you stumble upon our products at a lower cost with a competitor, obtain a quote from them for the desired item. Forward the document titled "Price Alignment" to info@naturanexa.com.
2. **Feasibility Assessment:** Upon receiving the information, our relevant department meticulously reviews the request. We assess the feasibility by scrutinizing the provided quote, simulating your order on both the competitor's website and ours. Following this, we conduct an analysis of our purchase price.
3. **5% Price Reduction:** Post-feasibility, our service verifies the analysis, checking our purchase price against your request. If feasible, we approve your claim; however, if our purchase price exceeds your request, regrettably, we must decline, adhering to legal constraints.

Wondering how we achieve this? Here are our three streamlined professional steps:

1. **Automation:** Employing standardized procedures and custom automation, we leverage skilled carpentry expertise, powerful machinery, and continuous training over 14 years. These procedures enable precise calculations of company and customer expenses.
2. **Amalgamation:** Through order consolidation, we reduce costs by amalgamating different orders. Bulk purchases of raw materials translate to lower purchase prices, influencing the selling price.
3. **Production Management:** Our production unit prioritizes meeting deadlines and ensuring product quality. Proudly producing a durable material without intermediaries, this contributes to our ability to guarantee competitive rates and align prices if you find a better offer.

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Wondering which products qualify for our "5% Price Reduction" offer? It applies indistinctively to all Naturanexa's products - doors, windows, stair steps, skirting and others in all variations

Naturanexa stands firm on pricing commitments: discover a lower price elsewhere, and we'll reimburse the difference! If, within 7 days of your order (valid after deposit), you find an equivalent offer at a lower price on another website, we'll refund the difference.

Conditions for refund eligibility include:

- The product must match in reclaimed and recycled status, dimensions, and finishes.
- Equivalent services, including warranty period and certification, must be offered.
- The production time should not exceed Naturanexa's by more than 7 days.

This refund offer excludes destocking products, items sold on auction or classifieds sites, non-recycled or undocumented products, and is limited to one refund per person for each product purchased on our website.

For refund requests, simply use our contact form, providing your order number, the product for refund, and the hyperlink of the cheaper product, along with the competing quote.